



Santiago, 02 de julio de 2021

**INFORMATIVO
PROBLEMA PLATAFORMA TEAMS**

Estimada Comunidad Educativa

Junto con saludar, se informa que el día de hoy a eso de las 09:13 horas, se reportó un incidente en los servidores de Microsoft focalizado en Chile y alrededores, impidiendo el acceso a la plataforma Teams a algunos profesores.

Se está investigando el problema y se espera la solución ante esta eventualidad. Se indica que algunos sistemas de la suite de office están presentando el problema, imposibilitando el acceso a la plataforma o el inconveniente, en relación a grabación de clases o muestra de presentaciones (ppt).

Esperando su comprensión, atentamente

La Dirección



Microsoft 365 suite service alert

Incident information

Title: Unable to access one or more Microsoft 365 services

ID: [MO266345](#)

Status

Service Degradation

Details

Title: Unable to access one or more Microsoft 365 services

User Impact: Users may be unable to access one or more Microsoft 365 services.

More info: Users who are able to access the service may experience latency.

Current status: We're reviewing telemetry and gathering further diagnostic data from the network infrastructure to isolate the source of the issue.

Scope of impact: Impact is specific to a subset of users who are accessing the service from geographical locations in Chile and surrounding areas.

Next update by: Friday, July 2, 2021, at 3:00 PM UTC

[Are you experiencing this issue?](#)

Thank you,
The Microsoft team

To customize what's included in this email, who gets it, or to unsubscribe, [set your Service health preferences](#). If you are receiving this email because your Admin added you as a recipient, please contact your Admin to unsubscribe.

Microsoft respects your privacy. Review our online [Privacy Statement](#).

Microsoft Corporation
One Microsoft Way
Redmond, WA USA 98052